

Vacancy for Full-Time Research Assistant at iCALL Psychosocial Helpline, TISS

Name of the Post	Research Assistant
No of Posts	01
Last Date of Application	8/02/2022
Remuneration	25,000 Per month
Duration	4 months
Advertisement Number	4icall/2/2022/1

About TISS: The Tata Institute of Social Sciences (TISS) was established in 1936 and is a deemed university fully funded by the University Grants Commission, Government of India. TISS offers over 50 Master's Degree programmes from its Mumbai, Tuljapur, Guwahati and Hyderabad Campuses. Masters' programmes are offered in a range of socially relevant interdisciplinary areas of Social Work, Social Sciences, Health, Management, Labour Studies and Habitat Studies. TISS is a research university with M. Phil. and Ph. D. programme and basic and applied research in a range of areas. A high degree of freedom and autonomy shape the positive work ethos and creativity in the Institute facilitating strong linkages between education, research, field action and Dissemination. The Institute provides significant space and resources for basic and policy research; and has re- search collaboration with some of the best universities and institutions across all continents. TISS offers a very challenging but fulfilling academic environment and opportunity to scholars committed to creating a just society through education, generation of knowledge and field action, and invites interested scholars in Social Sciences and allied disciplines located within and outside India to apply for faculty positions in its schools and centres. iCALL Psychosocial Helpline, a field action project of Tata Institute of Social Sciences which provides telephone email and chat-based counselling services for emotional distress.

About iCALL Psychosocial Helpline: iCALL Psychosocial Helpline; a field action project of the School of Human Ecology at the Tata Institute of Social Sciences Mumbai, provides counselling, support, information and referral to individuals in emotional and psychological distress, over the telephone, email and chat. The helpline currently runs six days a week, from Monday to Saturday, from 8 AM to 10 PM. Apart from service provision, iCALL engages in various research, capacity building and outreach efforts independently and in partnership with State Governments and NGOs across the country.

Job Profile:

The candidate shall report directly to the Research Officer and Programme Associate at iCALL, and shall be responsible for the following:

- Undertake desk-review on psychosocial concerns of various groups and develop programme documents based on the same.
- Assisting the team with carrying out data analysis for quantitative and qualitative data.
- Coding and analyzing the data generated
- Completing research report as per the set timelines
- Assisting in documentation of project activities
- Carrying out communication with team members for understanding key requirements

Desirous candidates should:

- Possess a full-time Master's Degree in Psychology or allied sciences from a UGC recognized University
- Should have 2 years of research experience of working with the community, especially with children, adolescents, young people and their parents.
- Should speak, read and write English and Hindi fluently
- Possess excellent academic and research writing skills in English.
- Should be efficient in using MS Office, SPSS/R, ATLAS.ti/NVivo
- Be willing to work in flexible hours

Desirous candidates may send their résumé to icallhelpline@gmail.com **before 08/02/2022** with a subject line **Application for the post of (specify the post) – February 2022.** Please mention the name of the position you are applying for in the subject line. Late applications shall not be entertained. Shortlisted candidates will be called for an online interview.

For enquiries, contact;

Tel: 022-25525599

Madhuri Tambe

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iCALL Psychosocial Helpline

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iCALL Psychosocial Helpline

Tata Institute of Social Sciences