

Vacancies for Content Creator post at iCALL Psychosocial Helpline, TISS

About iCALL : iCALL, a national level psychosocial helpline provides professional counselling service to people who are in need of help. These services are offered with the help of trained counsellors, provides emotional support, reference services when required. The counsellors actively and supportively listen to individual's disclosures of emotional distress and provide a safe and holding environment for the same. The helpline currently functions on Mondays to Saturdays, from 9 am To 9 pm. One of the key functions of an effective helpline is to connect individuals to relevant and important knowledge and human service resources. The Helpline maintains a comprehensive database for referral services. The helpline has a nation-wide coverage.

Besides the service provision, iCALL also actively involved in research, capacity building, awareness creation, knowledge creation and consultancy for various government and nongovernment organizations. iCALL is inviting applications for the post of Content Creator who can help iCALL to develop knowledge products. The requirements for the positions are as follows:

Name of Post	Content Creator
Advertisement number	4icall/5/2023/01
No of Posts	01
Last date of Application	5th June 2023
Duration	10 Months
Remuneration	38000 per month

Job Profile: The candidate shall report directly to the Project Leader, Programme Associate and the Programme Officers at iCALL, and shall be responsible for the following:

- Undertake literature review and prepare content creation plan

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- Develop content on mental health awareness such as essays, social media posts, flyers, video scripts on mental health and psychosocial support
- Translate the content in Hindi

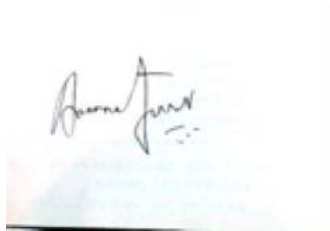
Desirous candidates should:

- Possess a full-time Master's Degree in humanities or allied sciences from a UGC recognized University
- Should have thorough knowledge of mental health and psychosocial wellbeing
- Should have some prior experience of content development in the area of wellbeing and mental health of children, young people, families and communities
- Should have proficiency in English, Hindi, both reading and writing
- Should possess excellent academic writing skills in English.
- Be willing to work in flexible hours

Desirous candidates may send their résumé to icallhelpline@gmail.com before **05/06/2023** with a subject line **Application for the post of Content creator – May 2023.** Please mention the name of the position you are applying for in the subject line. Late applications shall not be entertained. Shortlisted candidates will be called for an online interview.

For enquiries, contact;

icallhelpline@gmail.com



Programme Director and Assistant Professor iCALL

iCALL Psychosocial Helpline

Tata Institute of Social Science

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