

## **Vacancy for the post of Research Assistant at iCALL Psychosocial Helpline, TISS**

About TISS: The Tata Institute of Social Sciences (TISS) was established in 1936 and is a deemed university fully funded by the University Grants Commission, Government of India. TISS offers over 50 Master's Degree programmes from its Mumbai, Tuljapur, Guwahati and Hyderabad Campuses. Masters' programmes are offered in a range of socially relevant interdisciplinary areas of Social Work, Social Sciences, Health, Management, Labor Studies and Habitat Studies. TISS is a research university with M. Phil. and Ph. D. programme and basic and applied research in a range of areas. A high degree of freedom and autonomy shape the positive work ethos and creativity in the Institute facilitating strong linkages between education, research, field action and Dissemination. The Institute provides significant space and resources for basic and policy research; and has research collaboration with some of the best universities and institutions across all continents. TISS offers a very challenging but fulfilling academic environment and opportunity to scholars committed to creating a just society through education, generation of knowledge and field action, and invites interested scholars in Social Sciences and allied disciplines located within and outside India to apply for faculty positions in its schools and centres. iCALL Psychosocial Helpline, a field action project of Tata Institute of Social Sciences which provides telephone email and chat based counselling services for emotional distress.

About iCALL Psychosocial Helpline:

iCALL Psychosocial Helpline; a field action project of the School of Human Ecology at the Tata Institute of Social Sciences Mumbai, provides counselling, support, information and referral to individuals in emotional and psychological distress, over the telephone, email and chat. The helpline currently runs six days a week, from Monday to Saturday, from 8 AM to 10 PM. Apart from service provision, iCALL engages in various research, capacity building and outreach efforts independently and in partnership with State Governments and NGOs across the country.

iCALL in partnership with United Nations Population Fund (UNFPA) is engaged in a capacity building initiative to help the Government of Madhya Pradesh in strengthening the integrated counselling centres in all of its 51 districts since 2016. This is a research based intervention project that has developed an

innovative e-learning platform- Samvad e-Learning platform- to build capacities of counsellors spread across the entire state of Madhya Pradesh. The project involves conducting a research study to understand the training needs of counsellors, writing reports, developing training modules and training the counsellors through online formats and contact classes and assessing the impact of the training. In the second phase of the project, it is being expanded to other Hindi speaking states in India. iCALL is inviting applications for the post of 'Research Assistants' for to assist with the expansion.

### **Job profile - Research Assistant (2 Posts)**

The candidate shall report directly to the Programme Coordinator at iCALL, and shall assist with the following:

- Constructing the quantitative and qualitative tools and formats for undertaking data collection
- Travelling across various states in India and collecting primary data
- Transcribing and documenting the data
- Analyzing the data to help determine the training needs of counsellors
- Designing the content of a training curriculum as well as helping with conduction of the training
- conducting trainings online as well as through contact classes
- Writing reports for periodic evaluation of the project
- Writing the reports for the project to be submitted to the UNFPA
- Helping with the organisation of a dissemination of the findings of the project in India
- Managing administrative processes within TISS for implementation of the project

### **Desirous candidates must:**

- Have a post-graduate degree in mental health/ psychology/ social work/ public health from a recognized university
- Have experience of working in the area of adolescent wellbeing and mental health
- Have at least two years worth of experience as a researcher working with primary data
- Be extremely fluent with reading and writing in Hindi as well as English

The position is till Dec 2018, and will be extended depending on performance. Please note that this is a full-time position based out of

Mumbai. Salary shall commensurate with candidate skills and experience. The candidate will be offered a salary of 30000 per month.

Desirous candidates may send their resumé to [icallmptraining@gmail.com](mailto:icallmptraining@gmail.com) on or before 10<sup>th</sup> August 2018 with a subject line 'Application for the post of Research Assistant'. Late applications shall not be entertained. Only shortlisted candidates will be called for an interview at TISS.

The selected candidate would have to be based in Mumbai for the duration of the project.

For enquiries, contact;

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Assistant

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**Tanisha Singh**

Senior Research

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